INTEGRATED PROGRAMME OF THE EU SOCIAL DIALOGUE 2009 – 2011 JOINT STUDY OF THE EUROPEAN SOCIAL PARTNERS:

# THE IMPLEMENTATION OF FLEXICURITY AND THE ROLE OF SOCIAL PARTNERS

3<sup>RD</sup> Cluster Seminar Paris, 31 January – 1 February 2011

## EVALUATION OF THE QUESTIONNAIRE SURVEY RESULTS

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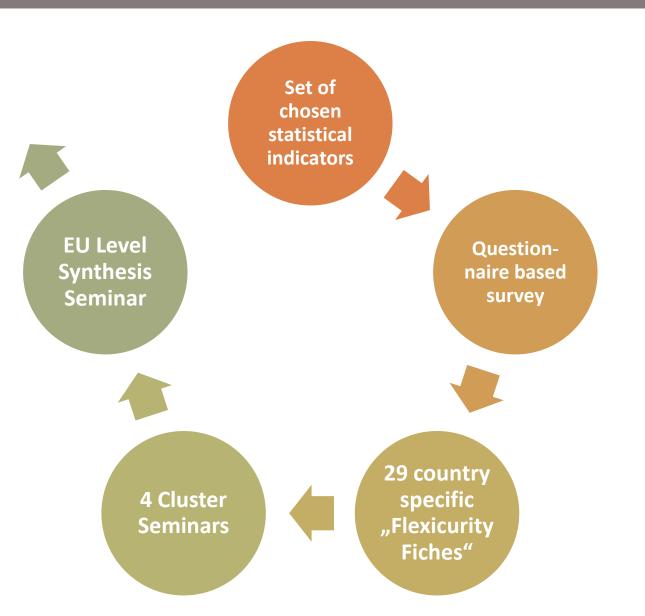




31 Jan – 1 Feb 2011

# SURVEY METHODOLOGY AND RESPONSE RATES

### The EU Social Partners' Study on Flexicurity



### The eight Principles of Flexicurity (I)

- To reinforce the implementation of the LS, create more and better jobs, modernise labour markets, and promote good work
- Combination of:
  - o flexible and reliable contractual arrangements
  - comprehensive lifelong learning strategies
  - effective active labour market policies
  - modern, adequate and sustainable social protection systems
- Should be tailored to the specific situation of each MS
- To overcome segmentation
  - Promoting more open, responsive and inclusive labour markets
  - Managing transitions both in work and between jobs

### The eight Principles of Flexicurity (II)

- Internal (within the enterprise) as well as external flexicurity
- To support gender equality
  - Equal access to employment
  - Promoting reconciliation of work and private life
- Based on trust and broadly-based dialogue
  - Sharing responsibilities
  - Social partners involvement
- To ensure cost effective allocation of resources
  - Compatible with sound and financially sustainable public budgets
  - Fair distribution of costs and benefits
  - Attention paid to the specific situation of SMEs

Main section	Contents	Sub- sections	Questions	Closed	Open	
Α	Details on the respondent					
В	Relevance, main national measures and trends	3	33	22	11	
С	The role of social partners	5	27	23	4	
D	Overall opinion on flexicurity	1	4	4	0	
	4	9	64	49	15	

### **Response rates**

Country	Overall replies	Trade Unions	BUSINESSEUROPE	UEAPME	CEEP
Austria	4	1	1	1	1
Belgium	2	1		1	
Bulgaria	1	1			
Croatia	0				
Cyprus	2	1	1		
Czech Republic	2	1	1		
Denmark	4	1	1		2
Estonia	1	1			
Finland	3		1	1	1
France	3	3			
Germany	4		1	1	2
Greece	1	1			
Hungary	2	1	1		
Ireland	2	1	1		
Italy	4	3			1
Latvia	1	1			
Lithuania	0				
Luxembourg	0				
Malta	0				
Netherlands	2	1			1
Poland	2	1		1	
Portugal	4	2	1	1	
Romania	0				
Slovakia	0				
Slovenia	1			1	
Spain	2	1		1	
Sweden	3	2		1	
Turkey	1	1			
United Kingdom	1				1
Total	52	25	9	9	9

#### Responses

#### ○ 52 replies from 23 countries

- No reply: Lithuania, Luxembourg, Malta, Romania and Slovakia
- Trade union replies came from 19 countries
- 17 countries are covered by employers' replies
- 13 countries: replies from at least one trade union and one employer organisations
- 6 countries: only replies from trade unions
- 4 countries: only replies from employers' organisations
- $\circ$  7 countries: just one questionnaire

#### Caution note

- Survey replies not representative
- Not necessarily an "official statement"
- $\circ$  Coverage!
- $\,\circ\,$  Snapshot of opinions & assessment

### **Replies from different country groups**

	Total	<b>CEEC</b> Bulgaria, Czech Republic, Estonia, Hungary, Latvia, Poland, Slovenia	<b>Southern</b> Cyprus, France, Greece, Italy, Portugal, Spain, Turkey	<b>Northern</b> Denmark, Finland, Sweden, Ireland, UK	<b>Continental</b> Austria, Belgium, Netherlands, Germany
Countries with no reply	6	Lithuania, Romania, Slovakia	Croatia, Malta	-	Luxembourg
Total number of replies	52	10	17	13	12
Trade union replies	25	6	11	4	3
Employer organisation replies	27	4	5	9	9

Fairly equal coverage of four main groups of countries

Rather weak coverage of CEEC countries and "new" member states

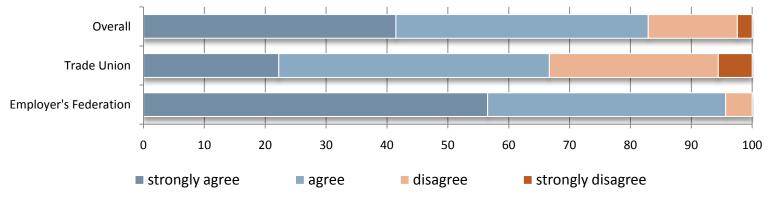
Trade unions in Southern Europe more likely to respond than employers organisations

In Northern and continental countries the opposite is the case

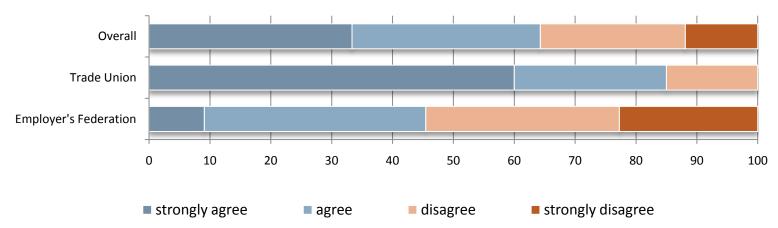
# SELECTED RESULTS - CLOSED QUESTIONS

### Overall opinion on the aims of flexicurity

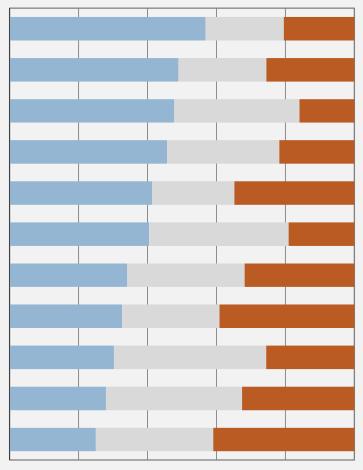
# *If Implemented in a balanced and holistic way, the common principles of flexicurity can provide a win-win situation for workers and enterprises*



#### Flexicurity has not yet proven itself to offer a balanced approach for workers and enterprises



### Areas of strength and weakness in the implementation of flexicurity policies



... promoting gender equality

... the introduction of active labour market policies

... greater internal flexicurity

... lifelong learning

... supportive social security systems

... assuring the financial sustainability of implemented initiatives

... better access to work opportunities and improved management of job transitions

... promoting high quality and productive workplaces

... greater external flexicurity

... providing reliable and lexible contractiual arrangements

... improved upward mobility of workers



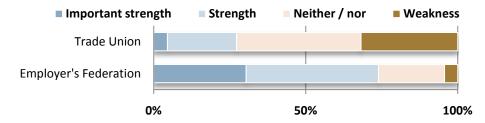
Neither / nor

Strength

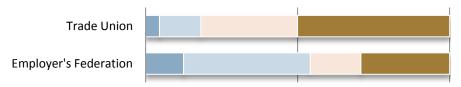
### Areas of strength and weakness in the implementation of flexicurity policies

The strength/weakness ranking differed significantly between employers and trade unions in three areas: lifelong learning, reliable and flexible contractual arrangements and quality and productivity of workplaces - employers saw these issues as important strengths:

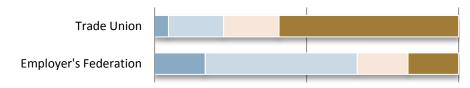
### Lifelong learning



Reliable and flexible contractual arrangements



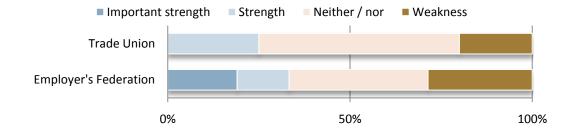
Promoting high quality and productive workplaces



### Areas of strength and weakness in the implementation of flexicurity policies

- The employers' scores differentiated significantly between what they saw as areas of strength and weakness whereas the trade unions differentiated within a much narrower band and were equally unhappy about the national approach taken on most of the eleven policy fields.
- > Both social partners saw the *financial sustainability* of initiatives as equally weak.

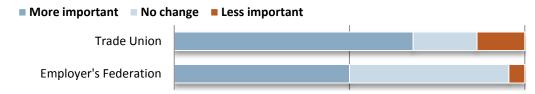
Assuring the financial surstainability of the implemented initiatives



### Effects of the crisis on flexicurity policy fields and principles

Both trade unions and employers regard three out of 11 policy/reform fields as having become more important in particular:

#### Lifelong Learning



#### Reliable and flexible contractual arrangements



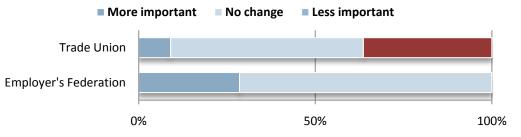
Active labour market policies



### Effects of the crisis on flexicurity policy fields and principles

### Both social partner organisations see little or no change in the following:

#### External flexicurity



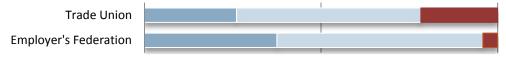
#### Improved upward mobility of workers



#### Gender equality



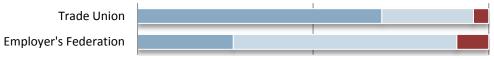
Promoting high quality and productive workplaces



### Effects of the crisis on flexicurity policy fields and principles

### Policy fields where trade unions and employers' organisations have quite different opinions:

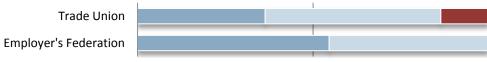
#### Supportive social security systems



#### Better access to work opportunities and improved management of job transitions



#### Greater internal flexicurity



"The European Social Partners recognize that in today's labour market it is necessary to improve policy measures which address both flexibility and security dimensions for workers and employers alike. Applied in the right way the flexicurity approach can create a win-win situation and be equally beneficial for employers and employees. European Social Partners agree that there is no one single model applicable for all 27 Member States of the EU"

> ETUC, BUSINESSEUROPE, UEAPME, CEEP, Key Challenges facing European Labour Markets: A joint analysis of European Social Partners, Brussels, 18 October 2007, p. 53.

# **Questions:**

C.1.: General role of SP in policy design and implementation

- Consultation of the social partners by the government
- Role of social dialogue
- Policy concertation and/or collective bargaining at national, sectoral and company level

Effects of the 2008 global financial and economic crisis on the role of social partners

- C.2. Dynamics of social dialogue over the last five years with regard to different fields of practice
  - Labour law reform and legislation
  - Lifelong learning frameworks, vocational education and training;
  - Active labour market policy /frameworks of job-to-job transitions;
  - $\circ~$  Social security policy and social protection
  - Collective bargaining and collective agreements
  - $\,\circ\,$  Other measures mitigating recent crisis

### The role of social partners and social dialogue in policy making (III)

# **Questions (cont.):**

- > C.3: Main instruments and action levels
  - $\circ$  Lobbying
  - Awareness raising campaigns
  - $\circ~$  Civil society initiatives
  - $\circ~$  Consultation by public bodies
  - $\,\circ\,$  Tripartite negotiations and/or agreements,
  - Joint or unilateral initiatives or collective bargaining at various levels

### What are the most important instruments of influence?

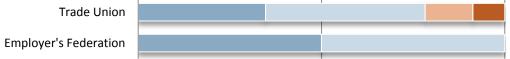
- Rather common experience in regard to most important instruments of influence
- > Only marginal role: Unilateral initiatives and civil society initiatives

Employers' Organisations	Trade Union Organisations
Consulation by public bodies, tripartite negotiations and agreements (>50%)	Consulation by public bodies, tripartite negotiations and agreements (>50%)
Joint social partner initiatives (>50%)	Joint social partner initiatives (40%)
Sector level bargaining (>40%)	National level bargaining (30-40%)
Company level bargaining (40%)	Company level bargaining (30-40%)
Lobbying, awareness raising campaigns (>30%)	Sector level bargaining (30-40%)

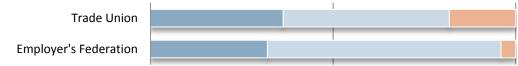
### The role of social partners and social dialogue in policy making

Both social partners believe that most important role they play is through sectoral and company level bargaining:

Social dialogue collective bargaining between employers' organizations and trade unions play an important role at the **sectoral** level



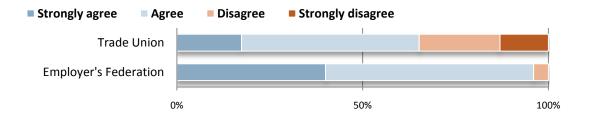
Social dialogue collective bargaining between employers' organizations and trade unions play an important role at the **company** level



Views of employers and trade unions are relatively close, but trade unions are generally more cautious in their assessment (around 20% of responses disagreeing or strongly disagreeing that social dialogue plays an important role at sector and company level)

### The role of social partners and social dialogue in policy making

More than one third of trade unions do not regard the consultation of social partners as a common practice in their respective country and a significant share expressed a strong disagreement with the statement that "social partners are consulted by the government in the design of economic, social and employment policy reforms"



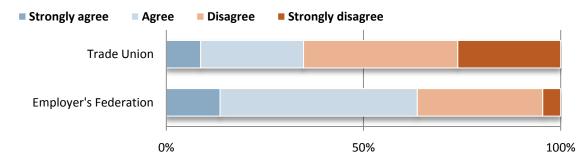
40% of trade unions disagree or strongly disagree with the statement that social dialogue and policy concertation plays an important role in economic, social and employment policy making



### The role of social partners and social dialogue in the aftermath of the crisis

- Whilst a majority of employers' responses (64%) agree with the statement that the role of social partners and tripartite dialogue has increased in the aftermath of the crisis and only one third disagree or strongly disagree, the trade union view is the opposite
- Only a third of trade union responses report an increasing role of social partners and dialogue whilst two thirds report a decrease

The role of social partners and tripartite dialogue has increased in the aftermath of the 2008 global financial and economic crisis



### The role of social partners and social dialogue in the aftermath of the crisis

- Countries were both social partners experience an increase in their role: Austria, Czech Republic and Poland
- Further countries reporting an increasing role of social partners in the aftermath of the crisis: Belgium, Finland, Germany, Slovenia, Turkey
- Countries where social partners are reporting a contrary experience: Cyprus, Denmark, France, Portugal, Spain
- Countries were both social partners are reporting a loss of influence:
  - Italy, Sweden (both sides)
  - Estonia, Greece, Hungary, Ireland, Netherlands, UK

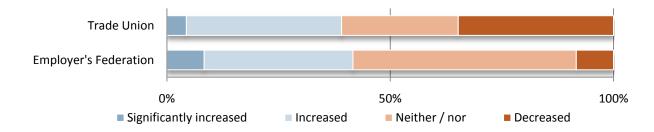
#### Question C.1-5:

The role of social partners and tripartite dialogue has increased in the aftermath of the 2008 global financial and economic crisis

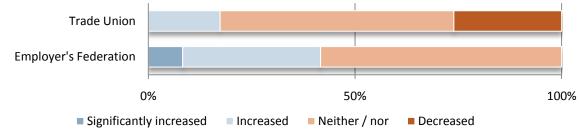
Country	Trade Unions		Employers	
	Strongly agee /agree	Disagree / strongly disagree	Strongly agree/agree	Disagree / strongly disagree
Austria			•	•
Belgium	[]		•	
Bulgaria				[]
Cyprus		•	•	
Czech Republic			•	
Denmark		•	•	
Estonia		•		[]
Finland	[]		•	
France		•		[]
Germany	[]		•	
Greece		•		[]
Hungary		۲		[]
Ireland		•		[]
Italy		•		•
Latvia		•		[]
Netherlands	[]			•
Poland	•		•	
Portugal		•	•	
Slovenia	[]		•	
Spain	•			•
Sweden		•		•
Turkey	•			[]
United Kingdom	[]	1		•

### How has the influence of social partners and dialogue changed ?

- Almost universal view that social partner influence has not changed during the last five years
- Neither increase nor decrease: labour law reform, lifelong learning, active labour market policy, social security policy, collective bargaining at national level
- Around 40% of social partners believe that the influence has increased in the context of measures adopted in response to the 2008 global financial and economic crisis - trade unions as well as employers' organisations seem to experience a similar trend



Only area of difference relates to company level collective bargaining - area that has increased during the last five years (>40%) according to employers – whereas only around 15% of trade union respondents report this



# COMMENTS BY NATONAL SOCIAL PARTNERS AND GOOD PRACTICE

### **Qualitative Responses**

- Nearly every respondent used the opportunity to comment on the survey
- B.1 reflects a large variety of initiatives, experience and information on national background in the 11 policy fields
- Also many respondents stressed experience of good practice
- Open space used to summarize general positions on flexicurity, national backgrounds and frameworks and current trends as well as general challenges from the national point of view

Question	Number of
	survey
	responses
B.1: Qualitative	
comments on eleven	46
policy fields of flexicurity	
C. 4: Good practice	
Number of replies with	42
reference to good	72
practice experience	
C.5: Open space for	22
general remarks	

### **Good Practice Examples**

Country	Number	Reported by trade unions	Reported by employers
	of cases		organisations
Austria	5	-	5
Belgium	1	1	-
Bulgaria	2	2	_*
Cyprus	1	-	1
Czech Republic	4	2	2
Denmark	6	2	4
Estonia	2	2	-
Finland	3	_*	3
France	3	3	_*
Germany	7	1	6
Greece	0	-	_*
Hungary	1	1	-
Ireland	2	1	1
Italy	7	7	-
Latvia	3	3	_*
Netherlands	6	3	3
Poland	2	-	2
Portugal	3	2	1
Slovenia	0	_*	-
Spain	1	-	1
Sweden	3	2	1
Turkey	2	2	_*
United Kingdom	0	_*	-
Total	64	34	30

- 64 cases reported from 19 out of 23 countries
- Up to six cases reported from one country
- Most cases/examples reported in the following policy fields:
  - $\,\circ\,$  LLL and mobility
  - Contractual arrangements and internal flexicurity (working time)
  - ALMP, job transition
- Much less:
  - High quality workplaces
  - Gender equality, work-life balance
- 6 cases of national flexicurity pathways and alternatives to flexicurity

THANK YOU FOR YOUR ATTENTION!