

## **European Association of Hotels, Restaurants and Cafés in Europe (HOTREC) (last update 10 May)**

### **Overall approach and state of play**

#### **1st phase: shelter and protection**

- Hotels, all over Europe, are providing shelter and first basic aid to refugees (food/towels/sanitary tools). This is done on a pro-bono manner.
- Some of HOTREC members developed websites with information for teh refugees to know whom to address and where to register

#### **2nd phase: Integration in the labour market**

- Several national associations are discussing with respective governments on possibilities to integrate Ukrainians in the labour market
- Some are already organising trainings (e.g. Sweden; Denmark)
- HOTREC is dynamizing the [HOSCO platform](#) under the request of its member Ukrainian Hotels and Resort Association. On this platform both employers and potential employees can meet.
- In some countries, the labour market is already integrating the refugees in the sector (e.g. Poland; Estonia; Czech Republic)

#### **Public Statement**

March 2022: Joint statement together with trade union counterpart (EFFAT):

<https://www.hotrec.eu/policy/joint-hotrec-effat-statement-on-ukraine/>

#### **Impact on the sector**

- Overall, there is an activity drop in restaurants + lower occupation rates + cancelation of bookings in hotels (reports specially from neighbouring Ukrainian countries)
- Rising oil costs will lead to higher air fares
- Higher energy and oil prices impact (e.g. use of cooling/heating; electricity/gas).
- Increase in food prices
- Hospitality business owners worry about the drop of their profit margins
- Some question their business model or the maintaining of their business.